

**TO:** Valued Customers  
**FROM:** Daniel Jones, Biogums Product Manager  
**DATE:** October 2020  
**SUBJECT:** Biogums Packaging Change

## Bag and Labeling:

QUESTIONS	ANSWERS
HOW MANY BAGS WILL BE ON A PALLET?	TBD - pending testing Q4 2020
WHAT IS THE PALLET SIZE DIMENSIONS?	TBD - pending testing Q4 2020
HOW MANY BAG LAYERS?	2 paper + 1 PE liners
HOW WILL LABELS CHANGE?	Labeling Content will remain the same, with small adjustments in labeling size to accommodate the bag design
HOW IS THE NEW BAG SEALED?	Heat Sealed and Glued
WHAT COLOR IS THE PE LINER?	Transparent PE Liner
IS THE BAG RESEALABLE?	No

## Material Setup:

QUESTIONS	ANSWERS
WILL NEW SKU'S BE REQUIRED?	Many products will require a new SKU, check with your commercial representative for possible changes.
HOW CAN I AUDIT THE NEW FACILITY?	CPK will provide audit documentation and certifications in 2021, after facility is commissioned. We can provide existing Okmulgee site certifications now for vendor setup.
WILL THE PLANT BE AUDITED BY A 3 <sup>RD</sup> PARTY? WILL I HAVE ACCESS TO AUDIT DOCUMENTATION?	Yes, the new facility will be audited by a third party. CP Kelco will provide access to this audit documentation when available.

## Quality:

QUESTIONS	ANSWERS
WHAT SITE WILL PERFORM THE QUALITY TESTING AND RELEASE?	Okmulgee site will perform all Finished Good quality testing and release
ARE TESTING METHODOLOGIES CHANGING?	No, we will continue to use CP Kelco testing methodology to approve and release product.
ARE THERE ANY ISSUES EXPECTED BETWEEN OKMULGEE AND SAN DIEGO PRODUCT QUALITY?	We are making every effort to provide a seamless transition, and we do not expect any quality issues.
WHAT SITE WILL BE LISTED ON THE COA AS THE PRODUCTION FACILITY?	Okmulgee, OK USA
WILL INVOICES BE UPDATED WITH MANUFACTURING AND SHIPPING FACILITY?	Yes, Invoices will be updated to reflect Okmulgee, OK USA
WILL THE BATCH CODE SCHEMA CHANGE?	All batch codes will reflect the Letter “K” at the end of each batch signaling the Okmulgee, OK USA facility
ARE THE NEW BAGS FOOD GRADE QUALITY?	Yes. Bags are produced by Mondi in a food grade production facility.
DOES OKMULGEE CERTIFICATIONS INCLUDE THE NEW PACKAGING FACILITY?	The new assets will be audited and certified in 2021